



POSITION	Lived Experience Coordinator QLD/ACT
SALARY	\$64,972.83 inc. superannuation (\$59,066.21 base rate pa)
EMPLOYMENT TYPE	Permanent Full-Time
LOCATION	Brisbane
START	November/December 2021

batyr is a 'for purpose' preventative mental health organisation, created and driven by young people, for young people. We run programs that help smash the stigma surrounding mental health and empower young people to reach out for support. We help create supportive communities.

We are an energetic, fun and dynamic team who are passionate about changing the way we speak about mental health. Excitingly, we are on the hunt to build our team with even more passionate, skilled and driven people to continue to develop our high-performance culture and expand the reach and impact of batyr. If you want a workplace where you can bring all of your full, weird and wonderful self to the office each day, this is the place.

working with us

At batyr, we care deeply about those we welcome into our work-family and do our best to support our team. We do this by:

- providing all permanent staff with a wellbeing budget that you can use on a gym membership, a new surfboard, pottery classes, music lessons, a spa treatment, a new book... almost whatever you need to help keep you feeling good
- providing wellbeing sessions and ongoing professional development, including Mental Health First Aid accreditation
- wellbeing leave - your personal leave doesn't just have to be for sick days, at batyr you can also use this leave to support your mental health and wellbeing
- mid-year and start-of-year retreats
- flexible working arrangements
- salary packaging up to \$15,900 pa - because we're a not for profit, you can choose to receive a proportion of your wage as a reimbursement of personal expenses, with no income tax payable on this money
- a bring your own device policy, with reimbursements for using your own phone and computer

batyr is committed to providing a safe, culturally appropriate, inclusive environment for all people, regardless of their ethnicity, faith, disability, sexuality, or gender identity. We believe that everyone's voice is valid and worthy of being heard and because of this we strongly encourage people from all backgrounds to apply, especially those from minority or marginalised communities.

about you

You care deeply about smashing the stigma around mental health and want to work as part of a team that is fuelled by a passion to make a meaningful difference. Your friends say you're an empath oozing emotional intelligence and healthy emotional boundaries. You're organised, hard-working, innovative, and aren't afraid to get in the trenches alongside your team to get things done and achieve success. You can't wait to work in an organisation that shares your values of empathy, inclusivity, balance, positivity, and boldness. You enjoy looking at the big picture to discover how you can move the work of your organisation forward through considered actions, new opportunities and relationships.

position summary

The Being Herd program at batyr trains and supports young people to build the skills and confidence to share lived experiences of mental ill-health and their journey reaching out for support. The Lived Experience Coordinator (QLD/ACT) will be part of the QLD/ACT regional team based in Brisbane, and will be integral in expanding the Being Herd program in QLD/ACT while working closely with the Being Herd team nationally.

The Lived Experience Coordinator (QLD/ACT) will be responsible for the recruitment, coordination and delivery of workshops in QLD/ACT. The role will also be responsible for training new speakers through the Speaker Development Program as well as supporting the ongoing engagement, training, development, staffing and wellbeing of our lived experience speakers.

This role will report directly to the State Manager (QLD/ACT) in Brisbane.

All candidates will need to hold a current Blue Card and Police Check, or be willing to obtain these within legislated requirements.

key responsibilities

- Conduct the recruitment, organisation, and participant support for Being Herd workshops, including assessing the suitability and safety of participants attending workshops and maintaining engagement of workshop waitlist
- Facilitate Being Herd workshops in a safe and engaging way
- Induct new speakers through speaker development, assess their suitability, and guide them in how to share their story according to batyr's values, story safety, and internal processes
- Follow current processes to continue to upskill, support, and engage speakers ongoing through program preparation, program follow-up, and other engagement activities with speakers
- Develop and improve Being Herd and QLD/ACT team and program processes as required to improve effectiveness and efficiency
- Establish and maintain relationships with external stakeholders and key community partners to enhance batyr's and the Being Herd program's presence
- Work closely with the QLD/ACT team to support program delivery in the region
- Work closely with and support the National Being Herd team to ensure consistent processes across the country and support on national projects and activities such as the National Speaker Training Day
- Track and report on operational and strategic targets
- Attend batyr's programs to support speakers where possible

essential selection criteria

- High level of empathy, with the ability to maintain emotional boundaries and support young people in being vulnerable to explore their stories
- 1+ year working in the mental health sector
- Outstanding interpersonal and communication skills, both orally and written
- An ability to connect with young people and stakeholders in an engaging, connected, and authentic way
- Excellent organisational skills and an ability to juggle different priorities and work well under pressure
- Experience coordinating and working with groups of young people
- Ability to travel interstate when required and deliver workshops on weekends as they arise

desirable selection criteria

- 2 + years working experience in the mental health sector
- Proven experience coordinating workshops or programs
- Proven experience in group facilitation
- Experience or knowledge in impactful public speaking
- Certified Mental Health First Aid practitioner

how to apply

Please email your cover letter addressing the essential selection criteria and CV to careers@batyr.com.au by 9am Monday 18th October. If you have a notice period you'd need to work in your current role, it would be great if you could please include the duration of this in your cover letter. Please pop the job title and where you saw this ad in the subject line of your email.

batyr is a safe and inclusive workplace. Those from minority or marginalised communities are encouraged to apply. This includes, but is definitely not limited to, people with a lived-experience of mental ill health, Aboriginal and Torres Strait Islander people, culturally and linguistically diverse people, LGBTQIA+ people, and people with disabilities.