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| POSITION | Product Manager |
| SALARY | Commensurate on experience |
| EMPLOYMENT TYPE | Full time contract, for a minimum of three years |
| LOCATION | Preferably Sydney based, however potentially open to interstate candidate. Regular travel would be a requirement if based outside of Sydney. |
| START | October 2019 |

batyr is a 'for purpose' preventative mental health organisation, created and driven by young people, for young people. We run programs that help smash the stigma surrounding mental health and empower young people to reach out for support. We help create supportive communities.

We are an energetic, fun and dynamic team who are passionate about changing the way we speak about mental health. Excitingly, we are on the hunt to build our team with even more passionate, skilled and driven people to continue to develop our high-performance culture and expand the reach and impact of batyr. If you want a workplace where you can bring all of your full, weird and wonderful self to the office each day, this is the place.

working with us

At batyr, we make sure we have fun while doing important work. We care deeply about those we welcome into our 'herd' and do our best to support our team. We do this by:

- Providing all permanent staff with a wellbeing budget that you can use for the gym, new surfboard, pottery class, ukulele lessons... almost whatever you need to help keep you feeling good
- Providing ongoing professional training and wellbeing sessions
- Structured internal and external mentoring
- Wellbeing leave - your personal leave doesn't just have to be for sick days, at batyr you can also use this leave to support your mental health and wellbeing
- Mid-year and start-of-year retreats
- Flexible working arrangements

about you

You're enthusiastic and love a challenge - maybe like tackling the stigma around mental health? Right now, you might be working in an agency, tech start up or in online product strategy. You're a multi-skilled task master and good at what you do. Dictionary-definition good. You can run cross-functional meetings with your eyes closed and understand enough code to work with developers (probably also with your eyes closed). Underpinning this, is your understanding of, and passion for, the data that drives your product decisions. You are the go-to person if anyone needs a problem solved, offering solutions and new perspectives, but always being empathetic to the person's situation. You have an eye for detail and are skilled in identifying sneaky, hidden red flags within a project. Whilst you enjoy creative freedom, you're also not afraid to be bold and embrace new opportunities. So you might be some kind of collaborative, data-minded, solutions focused, empathetic unicorn. Excellent.

As with all of our employees, you will have an active interest in tackling the stigma, in young people, around mental health and aligned to batyr's five values; empathy, inclusive, balance, positive and bold.

position summary

The Product Manager will manage and lead the development and oversight of a new digital product at batyr. We have recently been awarded federal funding to develop and implement an innovative digital “Amplified Voices of Young People” project. This role will see you leading this project. Initially you’ll work somewhat independently, however, you’ll be able to engage with various staff members as required. We endeavour to grow our digital offering over the next 18 months and see you being a leader in helping us drive this.

You’ll be responsible for steering the product from inception to launch. As the Amplified Voices custodian for batyr, you will work with our internal teams and external stakeholders to ensure batyr is always represented and communicated in line with our values. This product has the potential to significantly enhance our reach; and therefore needs to be in the hands of someone who has a genuine passion to increase the impact and exposure of batyr using technology.

The Product Manager will report directly to the General Manager.

key responsibilities

- Align the product vision with the batyr’s short and long-term strategic goals
- Lead, define and communicate a product roadmap, providing strong rationale for its prioritisation
- Collaborate with customers, technical architects, team members and other stakeholders to design solutions
- Use best practice methodologies to manage product development
- Manage the product budget
- Analyse data for insights that inform new features and unearth points of frustration for users
- Collaborate with UX designers to both prototype, test and design new features
- Develop the systems, processes, and frameworks to drive efficiencies and consistent quality, especially as the team grows

essential selection criteria

- Minimum five years' experience in digital product management at a mid-senior level, ideally on a multi-year project
- Proven understanding of the different uses of technology and innovation within the health and/or business space
- Experience in utilising design thinking and agile product development (or similar) in the product development cycle
- Experience in establishing and maintaining positive and trusting relationships with a range of different stakeholders
- Demonstrable leadership skills, ideally in the development of a newly established team
- Sound understanding of price modelling, financial forecasting, market analysis and strategies
- Strong analytical and decision-making skills
- The ability to work to tight timeframes, under pressure and prioritise workloads

desirable selection criteria

- Experience working with or alongside the Commonwealth Government
- Strong presentation and influencing skills
- An understanding of how to build internal capabilities within a NFP organisation in order to deliver lasting sustainable change

how to apply:

Please email your cover letter & CV to careers@batyr.com.au by 9:00am Monday 30 September, with the job title in the subject line.